

# SERVING YOU WITH SIX MEASURES OF SAFETY



- 1 -

## PROPERTIES PREPARED

Our properties will not be operating at full capacity, to offer a more comfortable distance between tables

Cleaning of all areas, at regular periods throughout the day

Hand sanitiser available throughout the property

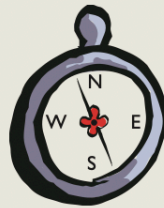


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## TEAM READY

Team handwashing every 30 minutes

Team workplace risk assessment July 2021 completed



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## SAFE ACCESS

Face coverings will be optional but encouraged for team & guests while inside the property – with flexibility for guests who request face covering for table service

All our properties will carrying out lateral flow tests for all team members a minimum of 2 days per week



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## SOCIAL DISTANCING

Our properties will not be operating at full capacity, to offer a more comfortable distance between tables

Chestnut etiquette will continue, but in a socially distant manner!



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## FOCUS ON TOUCH POINTS

Open door policy, where appropriate and safe

Anti-microbial sprays for tills and PDQ's, after each use



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## CONFIDENT COMMUNICATION

Transparent policies and hygiene standards

Opportunity to give feedback following your visit